PTO/SB/22 (04-07)

Approved for use through 09/30/2007, OMB 0651-0031 U.S. Patent and Trademark Office, U.S. DEPARTMENT OF COMMERCE Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless if displays a valid OMB control number PETITION FOR EXTENSION OF TIME UNDER 37 CFR 1.136(a) Docket Number (Optional) FY 2006 CITI0218 (Fees pursuant to the Consolidated Appropriations Act, 2005 (H.R. 4818).) Application Number 09/553 449 Filed Apr 19 2000 GLOBAL METHOD AND SYSTEM FOR PROVIDING ENHANCED TRANSACTIONAL FUNCTIONALITY THROUGH A CUSTOMER TERMINAL Art Unit 3624 Examiner Subramanian, N. This is a request under the provisions of 37 CFR 1.136(a) to extend the period for filling a reply in the above identified The requested extension and fee are as follows (check time period desired and enter the appropriate fee below); Fee Small Entity Fee \$60 \$120 One month (37 CFR 1.17(a)(1)) \$120 \$ \$225 Two months (37 CFR 1.17(a)(2)) \$450 \$510 Three months (37 CFR 1.17(a)(3)) \$1020 Four months (37 CFR 1.17(a)(4)) \$1590 \$795 \$1080 Five months (37 CFR 1.17(a)(5)) \$2160 Applicant claims small entity status. See 37 CFR 1.27. A check in the amount of the fee is enclosed. Payment by credit card. Form PTO-2038 is attached. The Director has already been authorized to charge fees in this application to a Deposit Account. The Director is hereby authorized to charge any fees which may be required, or credit any overpayment, to Deposit Account Number __ I have enclosed a duplicate copy of this sheet. WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038. Lam the applicant/inventor. assignee of record of the entire interest. See 37 CFR 3.71 Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96). attorney or agent of record. Registration Number 25,592 attorney or agent under 37 CFR 1.34. Registration number if acting under 37 CFR 1.34 Signature John M. Harrington (336) 607-7300 Typed or printed name Telephone Number

NOTE. Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below forms are submitted. This collection of information is required by 37 CFR 1 136(a). The information is required to obtain or retain a benefit by the public which is

to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to take 6 minutes to complete, including gathering, proparing, and submitting the completed application form to the USPTO Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this ourden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313 1450, DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.